

Bambora referral program - Terms

How the reward works

- Refer a friend with a business that accepts card payments and you will each get 500 SEK/DKK/NOK or 50 EUR off on your acquiring charges.

Definitions

- **“You or Your”**: The referring merchant, a merchant currently having an acquiring agreement with Bambora and the one who is providing Bambora with a lead of a potential new merchant.
- **“Referred Merchant”**: The merchant You refer to Bambora, i.e. a friend or colleague of yours with a business that accepts card payments and that You believe would be interested in entering into an acquiring agreement with Bambora.
- **“Reward Amount”**: The amount Bambora rewards to both You and the Referred Merchant if the lead You provide ends with the Referred Merchant entering into an acquiring agreement, and starts sending card transactions to Bambora.

Conditions

- In order to qualify for the Reward Amount Your referral must lead to Bambora signing any of its acquiring services with the merchant You have referred.
- The Reward Amount will be deducted from Your monthly acquiring fee, hence You need to have an active acquiring agreement with Bambora.
- If Your acquiring fee does not reach the Reward Amount during the month of payout of the Reward Amount, the excess value of the Reward Amount will be paid out to You separately.
- The Reward Amount will not be paid until the referred merchant has made its first transaction with Bambora.
- You must have done acquiring transactions with Bambora for at least 5 calendar days after the Referred Merchant has made its first transaction to be eligible for the Reward Amount.

Before referring, be sure of the following

- Only refer friends, colleagues or family members that You know might be interested in the offering.
- Ask for permission to share contact details from the person or company You are about to refer.

Other

- You are not entitled to the Reward Amount if the merchant itself has already submitted an application before the referral was sent or if the merchant already has an acquiring agreement with Bambora.
- The Reward Amount currency is decided upon Your home country as reported to Bambora on Your initial account setup in Bambora’s systems, i.e. if Bambora identifies You as being located in Finland and You successfully refer a friend, the Reward Amount will be paid out in EUR.
- Bambora will not be able to answer questions on the status on an individual referral process or reasons for if the Referred Merchant has been denied setting up an agreement with Bambora. All referred applications will be handled as per Bambora’s standardized application process.

- It might take up to 10 weeks after the Referred Merchant has made its first transaction before the Reward Amount is paid to You.
- You are not considered an agent of Bambora and may not make any promises about Bambora's offering. If you do not comply with this obligation, Bambora has the right to terminate all agreements with you and recall the Reward Amount already paid out.
- The personal information collected, processed and used as part of the reward program will be used in accordance with Bambora's Privacy Policy, which is available for Your review at <https://www.bambora.com/privacy-policy/>.